

Reporting Summary

Nature Research wishes to improve the reproducibility of the work that we publish. This form provides structure for consistency and transparency in reporting. For further information on Nature Research policies, see our [Editorial Policies](#) and the [Editorial Policy Checklist](#).

Statistics

For all statistical analyses, confirm that the following items are present in the figure legend, table legend, main text, or Methods section.

n/a Confirmed

- The exact sample size (n) for each experimental group/condition, given as a discrete number and unit of measurement
- A statement on whether measurements were taken from distinct samples or whether the same sample was measured repeatedly
- The statistical test(s) used AND whether they are one- or two-sided
Only common tests should be described solely by name; describe more complex techniques in the Methods section.
- A description of all covariates tested
- A description of any assumptions or corrections, such as tests of normality and adjustment for multiple comparisons
- A full description of the statistical parameters including central tendency (e.g. means) or other basic estimates (e.g. regression coefficient) AND variation (e.g. standard deviation) or associated estimates of uncertainty (e.g. confidence intervals)
- For null hypothesis testing, the test statistic (e.g. F , t , r) with confidence intervals, effect sizes, degrees of freedom and P value noted
Give P values as exact values whenever suitable.
- For Bayesian analysis, information on the choice of priors and Markov chain Monte Carlo settings
- For hierarchical and complex designs, identification of the appropriate level for tests and full reporting of outcomes
- Estimates of effect sizes (e.g. Cohen's d , Pearson's r), indicating how they were calculated

Our web collection on [statistics for biologists](#) contains articles on many of the points above.

Software and code

Policy information about [availability of computer code](#)

Data collection Serial EM 3.8 beta 8

Data analysis RELION 3.1, UCSF ChimeraX v0.8, Pymol 2.2.2, Coot 0.9, Warp v1.0.9, PHENIX 1.18, crySPARC 2.15, Prism 9, Biorad Image Lab v6.1

For manuscripts utilizing custom algorithms or software that are central to the research but not yet described in published literature, software must be made available to editors and reviewers. We strongly encourage code deposition in a community repository (e.g. GitHub). See the Nature Research [guidelines for submitting code & software](#) for further information.

Data

Policy information about [availability of data](#)

All manuscripts must include a [data availability statement](#). This statement should provide the following information, where applicable:

- Accession codes, unique identifiers, or web links for publicly available datasets
- A list of figures that have associated raw data
- A description of any restrictions on data availability

The cryo-EM reconstructions and structure coordinates for the RdRp-RNA structures containing M–A or M–G base pairs were deposited with the Electron Microscopy Database (EMDB) under accession codes EMD-13135 and EMD-13138 and with the Protein Data Bank (PDB) under accession codes 7OZU and 7OZV, respectively. Source data are provided with this paper. Other data are available from corresponding authors upon reasonable request.

Field-specific reporting

Please select the one below that is the best fit for your research. If you are not sure, read the appropriate sections before making your selection.

- Life sciences Behavioural & social sciences Ecological, evolutionary & environmental sciences

For a reference copy of the document with all sections, see nature.com/documents/nr-reporting-summary-flat.pdf

Life sciences study design

All studies must disclose on these points even when the disclosure is negative.

| | |
|-----------------|---|
| Sample size | No statistical methods were used to predetermine sample size. For cryo-EM samples, nine grids of each RdRp-RNA complex (M-G and M-A) were pre-screened to identify the optimal grid for data collection. The number of grids screened was random and was not limited by any experimental parameter. |
| Data exclusions | No data were excluded from the analyses. |
| Replication | All attempts of replication were successful. Cryo-EM single particle analysis inherently relies on averaging a large number of independent observations. All biochemical experiments that were quantified were performed in independent triplicates. Results shown in figure 2b and 2d were performed once under exact same conditions. |
| Randomization | Samples were not allocated to groups. All cryo-EM particles used for structure determination adopt random orientations in the ice on the grid. Division of particles into random halves was automatically performed during 3D reconstruction by Relion 3.1. Other experiments did not involve randomization |
| Blinding | Blinding is not applicable for this study, as group allocation is not used. |

Reporting for specific materials, systems and methods

We require information from authors about some types of materials, experimental systems and methods used in many studies. Here, indicate whether each material, system or method listed is relevant to your study. If you are not sure if a list item applies to your research, read the appropriate section before selecting a response.

| Materials & experimental systems | | Methods | |
|-------------------------------------|-------------------------------|-------------------------------------|------------------------|
| n/a | Involved in the study | n/a | Involved in the study |
| <input checked="" type="checkbox"/> | Antibodies | <input checked="" type="checkbox"/> | ChIP-seq |
| <input type="checkbox"/> | Eukaryotic cell lines | <input checked="" type="checkbox"/> | Flow cytometry |
| <input checked="" type="checkbox"/> | Palaeontology and archaeology | <input checked="" type="checkbox"/> | MRI-based neuroimaging |
| <input checked="" type="checkbox"/> | Animals and other organisms | | |
| <input checked="" type="checkbox"/> | Human research participants | | |
| <input checked="" type="checkbox"/> | Clinical data | | |
| <input checked="" type="checkbox"/> | Dual use research of concern | | |

Eukaryotic cell lines

Policy information about [cell lines](#)

| | |
|--|---|
| Cell line source(s) | Hi 5 cells: Expression System, Tni Insect cells in ESF921 media |
| Authentication | None of the cell lines were authenticated. |
| Mycoplasma contamination | Cell lines were not tested for mycoplasma contamination. |
| Commonly misidentified lines (See ICLAC register) | No commonly misidentified cell lines were used. |